

Mike,

I wanted to let you know that Chris and his team punched out my job this afternoon and did an excellent job. My yard looks great and they went the extra mile. Please recognize their efforts.

Thanks,  
Eric

Subject: Feedback from lawn care

Good afternoon! My fiancé and I are renting a house and the current owner uses your company for his lawn care twice a month. I have to say I'm blown away! We've been here for five months and the team that comes out is always so nice, speedy, on time, and professional. I love the little touches...like how they blow the clippings off our car if it's in the driveway and they even blow the leaves off our back porch. I have family and friends who use other companies and private individuals and I have to say our yard (and the service we get) is the best of anyone. Just thought I would send positive feedback as I'm sure companies get all kinds of negative stuff. Thanks for such awesome service!!! :) Have a great week :)

Dear Tony,

Thank you for your phone call and/or emails following up on our concern. The yard looks great. We appreciate the fine work that Lawn Enforcement is doing and look forward to continuing to work with you.

Sincerely,  
Michael

Tony:  
We were impressed with the job your men did on our yard - it looks terrific. We have had other lawn services but none have done such a thorough and careful job.

Thanks,  
Lew